# ADR in the Workers’ Compensation Arena

**Wednesday, March 18, 2020**

**6 CLE Hours Including | 1 Ethics Hour | 1 Professionalism Hour | 5 Trial Practice Hours**

**AGENDA**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Presenters</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00</td>
<td>Registration and Continental Breakfast</td>
<td>(All attendees must check in upon arrival. A removable jacket or sweater is recommended.)</td>
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<tr>
<td>8:30</td>
<td>Announcements, Welcome, and Program Overview</td>
<td>Liesa A. Gholson</td>
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| 8:40 | Technology in Catastrophic Claims – Restoring Opportunities | Moderator: Deborah G. Krotenberg, State Board of Workers’ Compensation, Atlanta  
Panelists: Elizabeth Hargrove, Comprehensive Care Group, Atlanta  
Jennifer Seay, Owner, Certified Catastrophic Case Manager, Seay Rehabilitation, Atlanta |
| 9:10 | A Word from the Board | Hon. Frank McKay, State Board of Workers’ Compensation, Atlanta |
| 9:30 | “Good Faith” – What Does the Phrase Really Mean? (Legal Ethics) | Michelle M. Thomas, State Board of Workers’ Compensation, Atlanta |
| 10:30 | Break | |
| 10:45 | Getting to “Granted” | Hon. Liesa A. Gholson  
Hon. Barbara Lynn Howell, State Board of Workers’ Compensation, Atlanta  
Hon. Edwina M. Charles, State Board of Workers’ Compensation, Atlanta |
| 11:15 | Lunch | (Included in registration fee.) |
| 11:45 | The ABCDs of PMTs | Hon. David K. Imahara, State Board of Workers’ Compensation, Atlanta  
Hon. Viola S. Drew, State Board of Workers’ Compensation, Atlanta |
| 12:15 | Two Rooms and a Hallway – Part A | Daniel “Dan” Maldonado, State Board of Workers’ Compensation, Atlanta  
Glenn D. Chitlik, State Board of Workers’ Compensation, Atlanta  
Jason M. Langley, State Board of Workers’ Compensation, Savannah |
| 12:45 | The Bully in the Caucus Room – Dealing with Difficult People | Hon. Edwina M. Charles, State Board of Workers’ Compensation, Atlanta |
| 1:45 | Disagreeing Without Being Disagreeable – Dolphins, Sharks, and the People Who Swim with Them | Stephen E. Garner, Murphy & Garner, LLC, Bremen |
| 2:00 | Break | |
| 2:30 | After Agreement | David M. Kay, State Board of Workers’ Compensation, Atlanta |
| 3:00 | Fee Lien Resolution – The Good, The Bad, and The Ugly (Professionalism) | Moderators: Kimberly P. Reaves, State Board of Workers’ Compensation, Atlanta  
Phillip M. Eddings, State Board of Workers’ Compensation, Atlanta  
Panelists: Tracee R. Benzo, Benzo Law, LLC, Atlanta  
Glen B. Bote, Jr., Bote and Snell, Alpharetta  
John B. Corbally, J. Franklin Burns PC, Atlanta  
Elizabeth DeVauugh Costner, Law Office of Elizabeth DeVauugh Costner, Savannah  
Ryan A. Meighan, Dan Chapman & Associates LLC, Atlanta |
| 4:00 | Adjourn | |

**SPACE IS LIMITED.**

ICLE cannot guarantee admission to onsite registrants. Early registration closes 48 hours before the seminar.

**ICLE will provide only digital class materials.**
EARLY REGISTRATION PAYMENT OPTIONS

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